STATE OF NEVADA



STEVE SISOLAK Governor

DEPARTMENT OF BUSINESS AND INDUSTRY

TERRY REYNOLDS

Director

FINANCIAL INSTITUTIONS DIVISION

SANDY O'LAUGHLIN Commissioner

DATE:

March 11, 2020

TO:

Whom It May Concern

FROM:

Mary Young

Deputy Commissioner

SUBJECT: Notice of Workshop to Solicit Comments on Proposed Regulations Pertaining to Senate Bill 201 (S.B. 201)- Revises Provision Governing Loans- NRS 604A Database

The regulation included in this memorandum is being proposed for permanent adoption. In order to review the proposed regulation and solicit comments from interested persons, a workshop will be held at 11:00 a.m. on March 31, 2020, at the Grant Sawyer Office Building in Hearing Room 4401, 555 Washington Avenue, Las Vegas, Nevada 89101 and by video conference at the Legislative Counsel Bureau Office in Hearing Room 3137, 401 South Carson Street, Carson City, Nevada 89701.

Enclosures:

Notice of Workshop and Workshop Agenda Proposed Regulations Small Business Impact Statement Enrolled Version S.B.201

NOTICE OF WORKSHOP TO SOLICIT COMMENTS ON PROPOSED REGULATIONS PERTAINING TO SENATE BILL 201 (S.B.201) REGULATIONS OF PROVISIONS GOVERNING LOANS- NRS 604A DATABASE

AND WORKSHOP AGENDA

The State of Nevada, Financial Institutions Division ("Division"), 3300 W. Sahara Avenue, Suite 250, Las Vegas, Nevada 89102, (702) 486-4120 is proposing the adoption of regulations to Chapter 604A of the Nevada Administrative Code ("NAC"). The proposed regulations are required as a result of the passage of Senate Bill 201 (S.B.201) during the 80th Session of the Nevada Legislature adjourned sine die on June 3, 2019. This workshop will be conducted subject to the Open Meeting Law (NRS 241.020) and the purpose is to solicit comments from interested persons on the proposed regulations to be held at the following locations through simultaneous videoconference:

Date:

Tuesday, March 31, 2020

Time:

11:00 a.m.

In Las Vegas:

Grant Sawyer Building

555 E. Washington Avenue

Hearing Room 4401 Las Vegas, NV 89101

In Carson City:

Legislative Counsel Bureau 401 South Carson Street Hearing Room 3137

Carson City, NV 89701

Below is an agenda of all items scheduled to be considered. Unless otherwise stated, items may be taken out of the order presented on the agenda at the discretion of the Commissioner. Items may also be combined for consideration or pulled or removed from the agenda at any time. Persons who are subject to the provisions of the new law regarding the NRS 604A database should attend. At the discretion of the Commissioner, public comment may be limited to three minutes per person. Members of the public are encouraged to submit written comments for the record. The Commissioner may only take action on those items denoted as potential action items.

Members of the public are encouraged submit written comments for the record.

We are pleased to make reasonable accommodations for attendees with disabilities. Please notify Mary Young, Deputy Commissioner, in writing at 3300 W. Sahara Ave., Suite 250, Las Vegas, Nevada 89102, no later than five (5) working days prior to the workshop. Any questions should be directed to Mary Young, at (702) 486-4120 or via e-mail fidmaster@fid.state.nv.us

A copy of all materials relating to the proposal may be obtained at the workshop or by visiting the Division's website at: http://fid.nv.gov or by contacting the Division, 3300 W. Sahara Avenue, Suite 250, Las Vegas, Nevada 89102, (702) 486-4120. A reasonable fee for copying may be charged. Members of the public who would like additional information about a proposed regulation may contact Mary Young, Deputy Commissioner, at (702) 486-4120, or via e-mail to fidmaster@fid.state.nv.us

WORKSHOP AGENDA:

- 1. Open Workshop.
- 2. Public comment.
- 3. Presentation of proposed regulation (for possible action).
- 4. Public comment.
- 5. Close Workshop.

PROPOSED REGULATIONS:

See attached Exhibit A

This Notice has been e-mailed to all persons on the Division's mailing list for notice of proposed rulemaking, posted on the Division's web site at http://www.fid.nv.gov, and posted at the following public locations for inspection by members of the public:

Nevada Financial Institutions Division 3300 W. Sahara Avenue, Suite 250 Las Vegas, Nevada 89102 Nevada State Business Center 3300 W. Sahara Avenue Las Vegas, Nevada 89102

Nevada Financial Institutions Division 1755 East Plumb Lane, Suite 243 Reno, Nevada 89502

Attn: Public Posting Legislative Building 401 South Carson Street Carson City, Nevada 89701

Attn: Public Posting Blasdel Building 209 East Musser Street Carson City, Nevada 89701 Attn: Public Posting Nevada Dept. of Business & Industry 1830 College Parkway, Suite 100 Carson City, Nevada 89706

Attn: Public Posting Grant Sawyer Building 555 E. Washington Avenue Las Vegas, Nevada 89101

Attn: Public Posting Nevada DETR 2800 E. St. Louis Avenue Las Vegas, Nevada 89104 Attn: Public Posting Capital Building, Main Floor 101 North Carson Street Carson City, Nevada 89701

Attn: Public Posting Nevada State Library & Archives 100 North Stewart Street Carson City, Nevada 89701

Attn: Public Posting Churchill County Library 553 S. Maine Street Fallon, Nevada 89406

Attn: Public Posting
Las Vegas — Clark County Library
7060 W. Windmill Lane
Las Vegas, Nevada 89113

Attn: Public Posting Elko County Library 720 Court Street Elko, Nevada 89801

Attn: Public Posting
Goldfield Public Library
Corner of Crook Ave. & Fourth St
P.O. Box 430
Goldfield, Nevada 89013

Attn: Public Posting Eureka Branch Library 80 S. Monroe Street P.O. Box 293 Eureka, Nevada 89316 Attn: Public Posting Churchill County Library 553 S. Maine Street Fallon, Nevada 89406

Attn: Public Posting Douglas County Public Library 1625 Library Lane P.O. BOX 337 Minden, Nevada 89423

Attn: Public Posting Tonopah Public Library 167 S. Central Street P.O. Box 449 Tonopah, Nevada 89049

Attn: Public Posting Pershing County Library 1125 Central Avenue P.O. Box 781 Lovelock, Nevada 89419

Attn: Public Posting Storey County Clerk 26 S. B Street, Drawer D Virginia City, Nevada 89440

Attn: Public Posting
Downtown Reno Library/Washoe County
301 S. Center Street
P.O. Box 2151
Reno, Nevada 89501

Attn: Public Posting White Pine County Library 950 Campton St. Ely, Nevada 89301 Attn: Public Posting Humboldt County Library 85 East 5th Street Winnemucca, Nevada 89445

Attn: Public Posting Lincoln County Library 63 Main Street P.O. Box 330 Pioche, Nevada 89043

Attn: Public Posting Lyon County Library 20 Nevin Way Yerington, Nevada 89447

Attn: Public Posting Pershing County Library 1125 Central Avenue P.O. BOX 781 Lovelock, Nevada 89419 Attn: Public Posting Lander County 625 South Broad Street P.O. Box 141 Battle Mountain, Nevada 89820

Attn: Public Posting Carson City Library 900 N. Roop Street Carson City, Nevada 89701

Attn: Public Posting
Mineral County Public Library
110 1st Street
Hawthorne, Nevada 89415

"EXHIBIT A"

PROPOSED REGULATION OF THE COMMISSIONER OF THE FINANCIAL INSTITUTIONS DIVISION ("Division")

The following document is the initial draft regulation proposed by the Division. The Division solicited comments from the industry on the proposed regulations pursuant to NRS 233B.0608(1) to determine whether the regulations would likely impose a direct and significant economic burden upon a small business or directly restrict the formation, operation or expansion of a small business.

The Division considered all comments and removed language and/or requirements that were confusing or would cause unnecessary efforts on the part of the NRS 604A licensee, if it did not impact the consumer protection responsibility of the Division.

The revisions and/or omissions are in the following proposed regulations.

DRAFT PROPOSED REGULATION OF THE COMMISSIONER OF THE FINANCIAL INSTITUTIONS DIVISION

(Revises Provision Governing Loans- NRS 604A Database)

Purpose:

To adopt regulations under the Nevada Administrative Code, as provided by Senate Bill No. 201 (2019), requiring the Commissioner of Financial Institutions to develop, implement and maintain a database storing certain information relating to deferred deposit loans, title loans and high-interest loans made to customers in this State; and providing other matters properly relating thereto.

Authority:

Senate Bill No. 201, Chapter 177, Statutes of Nevada 2019, sections 2 through 31. As enrolled, S.B. 201 specifically amends NRS Chapter 604A, Deferred Deposit Loans, High-Interest Loans, Title Loans and Check-Cashing Services.

Explanation: All comments received from the small business impact notice were considered but not all could be addressed. The matters addressed are referenced in this draft as italics for revised and matters in brackets [omitted material] is material to be omitted.

Section 1. Chapter 604A of NAC is hereby amended by adding thereto the provisions set forth as sections 2 to 29, inclusive, of this regulation.

Sec. 2. Unless the context otherwise requires, the words and terms used in this chapter have the meanings ascribed to them in sections 2 through 4 of Senate Bill No. 201 and sections 3 through 10 of this chapter.

Sec. 3. "Full amount of loan" is defined as any principal, interest or finance charge, fees and charges that the customer must repay subject to all statutory requirements and legal contractual stipulations.

Sec. 4. Sec. 3. "Due date" is defined as the date, based upon the payment schedule, subject to all statutory requirements and legal contractual stipulations, that the customer is scheduled to make a payment, either to pay the full amount of the loan (principal, finance charge and fees) and extinguish the debt, or if applicable, makes an installment payment.

Sec. 5. Sec. 4. "Immediately" means the action must occur within one business day.

Sec. 6. Sec. 5. "Net disposable income" is defined as the verifiable gross income minus (i) any and all deductions from income; and (ii) all verifiable and/or stated expense obligations including, but not limited to, rent or mortgage payments, utilities, groceries, transportation, fuel, and any other debt payments obligations.

Sec. 7 Sec. 6. "Extent Available" is defined as if a document exists, it is presumed to be readily available or easily obtainable in a reasonable amount of time from a customer prior to making the loan.

Sec. 8. Sec. 7. "Archive" means to copy data to a long-term storage mechanism apart from the database.

Sec. 9. Sec. 8. "Delete" means to erase data by overwriting the data.

Sec. 10. Sec. 9. "Identifying customer information" means the name of the customer, his or her social security number or alien registration number or naturalization or certificate of eitizenship number, driver license number, or other state-issued identification number, address and any account numbers or information specific to a check or draft drawn by a customer on a bank, savings bank, savings and loan association, or credit union, and any other nonpublic personal information of a customer entered into the database. or that comes into the possession of the database provider through customer or licensee inquiry or report.

Sec. 10. "Closed Loan" indicates a final status of a loan that is no longer active. When a loan is closed it may include, but is not limited to, a paid-in-full loan agreement, a repossessed vehicle, or charged-off loan.

Sec. 11. The service provider shall charge and collect a fee from a licensee for each loan the licensee enters and approves in the database. The fee is based upon a competitive procurement process but shall not exceed \$3.00 per approved loan. A licensee shall not collect from a

customer an amount in excess of the actual cost charged to the licensee by the service provider.

A licensee shall not collect any fee, charge or cost from a customer if a loan is not approved.

The service provider shall not collect any fee, charge or cost from a licensee if a loan is not approved. The charge only occurs at origination and cannot be charged to extend, rollover, renew, refinance or consolidate or any action that would extend the due date or any of the like.

The service provider fee must be itemized on the loan agreement, regardless of whether the fee is required to be included in the finance charge under the Truth in Lending Act and Regulation Z.

Sec. 12. The service provider shall do all the following:

- (a) Retain data in the database only as required to ensure licensee compliance with this chapter and chapter 604A of NRS;
- (b) Archive data in the database concerning a customer transaction within two years after a customer transaction is closed unless notified by the Commissioner that such data is needed for a pending investigation or enforcement action;
- (c) Delete any identifying customer data from the database when data is archived; and
- (d) Delete data concerning a customer transaction from the database 3 years after the customer transaction is closed unless notified by the Commissioner that such data is needed for a pending investigation or enforcement action.

Sec. 13. 1. Access to the database is limited to:

- (a) Licensee staff members that underwrite and process the loans;
- (b) Licensee staff members that collect and post payments made on the loans;
- (c) Licensee senior staff members;
- (d) Office of the Commissioner staff members; and
- (e) Service provider staff members.

Each user will be required to:

- (a) Create a password that meets the service provider's password criteria; and
- (b) Safeguard the password by not sharing the password with any person or writing the password down.
- 2. A customer has the right to request a copy of their loan history, file, record, or any documentation relating to their loan or the repayment of a loan, from a licensee, without a charge, fee or cost.
- Sec. 14. A licensee shall enter into the database, in real time, all loans originated under the provisions of chapter 604A of NRS; all renewals; extensions; grace periods; payments; refinances; when a repayment plan offer is sent; when a repayment plan is entered into; payment receipts; collection notes; declined loans; and any transaction pertaining to the loan, as applicable, and in compliance with this chapter and chapter 604A of NRS.
- Sec. 15. A licensee shall retain all data and documentation collected and reviewed for any loan, loan transaction, or any query made in the database for at least 3 years. Documentation includes, but is not limited to, all copies of the documents considered in determining the ability to repay, including the method used by a licensee to calculate a customer's net disposable income. In addition to the above mentioned, for title loans, the third-party vendor documentation showing the fair market value of the vehicle securing the title loan.
- Sec. 16. A licensee shall not delete any consumer information entered into the database. If a loan or loan transaction is void or rescinded, a licensee must notate on the loan file and in the database that the loan or loan transaction is void and the reason the loan or loan transaction is void but shall not delete the loan or the loan transaction from the database. The service provider fee cannot be charged pursuant to this chapter and chapter 604A of the NRS for a voided or rescinded loan.

Sec. 17. If a licensee verifies a customer's income by an electronic bank statement, or any other permitted electronic document, a licensee must retain the evidence as a digital or paper copy.

The information provided to a licensee must be safeguarded in accordance with Gramm Leach Bliley Act and Chapter 603A of the NRS.

Sec. 18. Sec. 17. Before making a deferred deposit loan, title loan or high-interest loan, a licensee shall query the database and shall retain evidence of the query for the Office of the Commissioner's review. The database shall allow a licensee to make a deferred deposit loan, title loan or high-interest loan only if making the loan is permissible under the provisions of this chapter and chapter 604A of NRS. At a minimum, the query should include the below to verify the identity of a customer and verify eligibility of the loan:

- (a) The customer's full name: first and last name, and middle initial;
- (a) The customer's residential address;
- (b) The customer's telephone number;
- (c) (b) The customer's social security number or alien registration number or naturalization certificate or certificate of citizenship number;
- (d) (c) The customer's valid government-issued photo ID number;
 - (d) The customer's date of birth, mm/dd/yyyy;
 - (e) The customer's gross income;
 - (f) The customer's total obligations; and
 - (g) Net disposable income of the customer.

Sec. 18. The database will provide the licensee information on:

(a) Whether a customer has a deferred deposit loan, title loan or high-interest loan outstanding with more than one licensee;

- (b) Whether a customer has had such a loan outstanding with one or more licensees within the 30 days immediately preceding the making of a loan;
- (c) Whether a customer has had a total of three or more such loans outstanding with one or more licensees within the 6 months immediately preceding the making of the loan.

In determining a customer's ability to repay a loan under chapter 604A of NRS, a licensee must consider if any of the above factors, in conjunction with all other available information, will make a customer ineligible for a loan and only approve the loan if permissible under the provisions of this chapter and chapter 604A of NRS.

Sec. 19. During any period that the database is unavailable due to technical issues on the service provider side, a licensee may rely on a customer's written representation and assess the customer's ability to repay by obtaining the documentation required by this chapter to verify that making the loan applied for is permissible under the provisions of this chapter. A customer's written representation includes, without limitation, a customer does not have any outstanding loans at the time the loan was made. If a customer does have an outstanding deferred deposit and/or high-interest loan, the customer affirms that an additional deferred deposit or high-interest loan they are about to enter into would not cause the customer to exceed 25% of the expected monthly gross income and they have the ability to repay the loan. If a customer has an outstanding title loan, the customer affirms that they have the ability to repay the outstanding loan and the additional title loan that they are about to enter into, and that the title is not perfected with another lender or licensee. A licensee must immediately notify the Office of the Commissioner when the database is unavailable. If a licensee makes a loan to a customer during a time the database is unavailable, whether scheduled or for technical issues, a licensee must:

- (a) Enter the loan into the database within 24 hours of the system being operational;
- (b) Notate on the loan file that such loan was originated during a period the database was unavailable; and
- (c) Retain all record of the loan transaction as required for any loan made by a licensee pursuant to this chapter and chapter 604A of NRS.
- Sec. 20. The database provider shall maintain the database, take all actions it deems necessary to protect the confidentiality and security of the information contained in the database, and be responsible for the confidentiality and security of such information. The Office of the Commissioner shall have access to and utilize the database as an enforcement tool to ensure licensees' compliance with the provisions of this chapter and chapter 604A of NRS.
- Sec. 21. Upon a licensee's query, the database shall inform a licensee whether a customer is eligible for a new loan and, if the customer is ineligible, the reason for such ineligibility. If the database informs a licensee that a customer is ineligible for a loan, then a licensee shall provide written notice to a customer with the reason for ineligibility, the database provider's contact information, and a statement advising the customer to submit an inquiry to the database provider should they have questions regarding the specific reason for such ineligibility. The licensee must also provide the customer with an Adverse Action Notice pursuant to Regulation B.
- Sec. 22. The information contained in the database is confidential and exempt from the Freedom of Information Act and Nevada Public Records Law.
- Sec. 23. A licensee shall enter the following information in the database, in real time, for each payment made on the loan, without limitation:
 - (a) The scheduled payment amount;
 - (b) The scheduled date of the payment;

- (c) The actual payment amount;
- (d) The date the payment was made;
- (e) The allocation of the total payment, dollar amount applied to principal and dollar amount applied to interest and fees;
- (f) Method of each payment received from a customer;
- (g) Method and amount of payment received from a customer when the loan is paid in full;
- (h) If a scheduled payment was missed:
 - (1) The date the payment was missed;
 - (2) If the missed payment changed the interest rate;
 - (3) The new interest rate, if applicable;
 - (4) Whether or not a repayment was offered;
 - (5) Did a customer enter a repayment plan;
 - (6) Whether or not a grace period was offer; and
 - (7) The duration of the grace period, if applicable.

If a customer enters into a loan agreement requiring installment payments, the licensee shall enter the information required pursuant to this section for each installment payment.

Sec. 24. In addition to items (a) – (f) (g) in Section 18 17, a licensee shall enter the following information in the database, in real time, for prior to each loan made pursuant to NRS 604A.501- NRS 604A.5034 and NRS 604A.5035- NRS 604A.5064, without limitation:

- (a) The customer's current employer;
- (b) If the customer is a covered service member;
- (c) If the customer is a dependent of a covered service member;
- (d) The origination date of the loan;

- (e) The term of the loan;
- (f) Full amount of the loan The principal amount of the loan;
- (g) The total finance charge associated with the loan;
- (h) The fee charged for the loan;
- (i) Due date of the loan;
- (j) The annual percentage rate of the loan;
- (k) The scheduled payment amount;
- (1) The payment details as described in section 23; and
- (m) The customer's gross income;
- (n) The customer's total obligations;
- (o) Net disposable income of the customer; and
- (p) Type of loan product; and
- (q) Status of the loan, without limitations:
 - (1) If in collection, whether first party or third party, the date entered into collection and payment history.
 - (2) If the loan is in default, the date entered into default and payment history. If an interest rate changed, the rate and date it changed.
 - (3) If the loan is in grace period, the date entered into a grace period and payment history.
 - (4) If in a repayment plan, the date entered into a repayment plan and payment history.
- Sec. 25. In addition to items (a) (f) (g) in Section 18-17, a licensee shall enter the following information in the database, in real time, for prior to each loan made pursuant to NRS 604A.5065- NRS 604A.5089, without limitation:
 - (a) Verification that the customer is the legal owner of the vehicle securing the loan;
 - (b) The customer's current employer;

- (c) If the customer is a covered service member;
- (d) If the customer is a dependent of a covered service member;
- (e) The origination date of the loan;
- (f) The term of the loan;
- (g) Full amount of the loan The principal amount of the loan;
- (h) The total finance charge associated with the loan;
- (i) The fee charged for the loan;
- (j) Due date of the loan;
- (k) The annual percentage rate of the loan;
- (1) The scheduled payment amount;
- (m) The payment details as described in section 23;
- (n) The customer's gross income;
- (o) The customer's total obligations;
- (p) Net disposable income of the customer;
- (q) The year, make, and model, and Vehicle Identification Number (VIN) of the vehicle; and
- (r) The fair market value of the vehicle from a third-party vendor. The total amount of the loan cannot exceed the fair market value of the vehicle.
- (s) The legal co-owner's name and consent from co-owner, if applicable; and
 - (t) Status of the loan, without limitations:
 - (1) If in collection, whether first party or third party, the date entered into collection and payment history.
 - (2) If the loan is in default, the date entered into default and payment history.
 - (3) If the loan is in grace period, the date entered into a grace period and payment history.

- (4) If in a repayment plan, the date entered into a repayment plan and payment history.
- (5) The date repossession of the vehicle was ordered, if applicable.
- (6) The date repossession occurred, if applicable.
- Sec. 26. A licensee shall retain the following documentation and any and all documentation collected and reviewed in this chapter or chapter 604A of NRS for each loan made pursuant to NRS 604A.501-604A.5034, without limitation, copies of:
 - (a) Documents used to verify identity;
 - (b) Documents used to verify the ability to repay;
 - (c) Documents used to verify customer's income; and
 - (d) The customer's credit history.
- Sec. 27. In addition to items (a) (d) in Section $\frac{25}{26}$, a licensee shall retain the following documentation and any and all documentation collected and reviewed in this chapter or chapter 604A of NRS for each loan made pursuant to NRS 604A.5065- NRS 604A.5089, without limitation:
 - (a) The vehicle title used to secure the loan. A copy of the title should be retained after the loan is closed;
 - (b) The third-party vendor documentation showing the fair market value of the vehicle securing the title loan at the time the loan was made;
 - (c) If there is a co-owner on the vehicle title, identification and consent form signed by the co-owner.
- Sec. 28. For the purpose of NRS 604A.5076(5), a licensee must obtain written consent from each legal owner of the vehicle securing the title loan. The legal co-owner must be available inperson with a valid government-issued photo ID in order to sign a consent form. The consent

form must advise the legal co-owner that if the borrower defaults on the loan and does not enter into a repayment plan, the licensee may seek repossession and sale of the vehicle. It should further disclose that the co-owner has no personal liability to make payments under the title loan agreement and is not personally obligated to repay the title loan, unless the co-owner signed the title loan agreement as a co-borrower.

Sec. 29. The Office of the Commissioner may periodically run reports for purposes other than examinations, investigations, or internal reporting, in order to publish a report online regarding the scope of the industry. The data in a report shall not disclose personal identifying information, licensee identifying information such as the name of a licensee, address or license number. It may contain the number of loans made per loan product, number of defaulted loans, number of paid loans including loans paid on the scheduled date and loans paid past the due date, total amount borro; ved and collected, and any other data the Commissioner or his or her designee deems necessary.

Sec. 30. Status of the loan must be entered into the database, without limitations:

- (1) If in collection, whether first party or third party, the date entered into collection and payment history;
- (2) If the loan is in default, the date entered into default and payment history. If an interest rate changed, the rate and date it changed;
- (3) If the loan is in grace period, the date entered into a grace period and payment history:
- (4) If in a repayment plan, the date entered into a repayment plan and payment history.
- (5) The date the loan was closed as defined in this chapter;
- (6) The reason the loan was closed as defined in this chapter;
- (7) The date repossession of the vehicle was ordered, if applicable; and
- (8) The date repossession occurred, if applicable.

SMALL BUSINESS IMPACT STATEMENT FOR PROPOSED REGULATIONS BY THE FINANCIAL INSTITUTIONS DIVISION TO SB 201 (Title 52, Chapter 604A) DEFERRED DEPOSIT LOANS, HIGH-INTEREST LOANS, TITLE LOANS AND CHECK-CASHING SERVICES

March 12, 2020

- 1. Small Business Impact Statement pursuant to NRS 233B.0609:
- (a) A description of the manner in which comment was solicited from affected small businesses, a summary of their responses, and an explanation of the manner in which other interested persons may obtain a copy of the summary.

(I) Solicitation of affected small businesses.

The Division sought comments in accordance with NRS 233B.0608 for the purpose of considering whether as a result of the proposed regulations, there may be a direct and significant economic burden upon small business (defined as fewer than 150 employees) or if the regulations will directly restrict the formation, operation or expansion of a small business seeking to those engaged in or who desire to engage in the business of consumer litigation funding and to ensure that there is established in this State an adequate, efficient and competitive consumer litigation funding service available to the general public.

The Division composed the solicitation list from current licensees under Nevada Revised Statutes (NRS) 604A and the Division's regulatory action contact list. In turn, the Division solicited comments on the proposed regulations for SB 201 (Title 52, Chapter 604A) from the above lists by emailing a notice and questionnaire. Additionally, a copy of the full text of the proposed regulations was emailed and posted to the Division's website. The solicited comments were used to formulate this Small Business Impact Statement.

(II) Summary of responses.

See attached spreadsheet.

(III) Obtain a copy of the summary.

This Small Business Impact Statement was posted on the Division's website on March 12, 2020 along with a Notice of Workshop on March 12, 2020. Interested persons may also obtain a copy of the Small Business Impact Statement by contacting the:

Office of the Commissioner Financial Institutions Division 3300 W. Sahara Avenue, Suite 250 Las Vegas, NV 89102 Email: FIDMaster@fid.state.nv.us Telephone: (702) 486-4120

Fax: (702) 486-4563 Website: http://fid.nv.gov

(b) The manner in which the analysis was conducted.

Pursuant to NRS 233B.0608(1), the Division made a concerted effort to determine whether the proposed regulations are likely to impose a direct and significant economic burden upon a small business; or directly restrict the formation, operation or expansion of a small business. For this effort, the Division sent a copy of the draft regulations and a Small Business Impact Questionnaire to all known companies under NRS 604A for review and invited written comment regarding the impact to the 604A community and took all comments submitted into consideration.

Following review and analysis of the authorizing statutory language (Senate Bill 201) and written comment from the industry, the Division has determined that the majority of the regulation is unlikely to impose a direct and significant economic burden upon a small business; result in any direct or indirect adverse effects on small business; or directly restrict the formation, operation, or expansion of a small business. Notwithstanding, the Division considered all comments and removed language and/or requirements that were confusing or would cause unnecessary efforts on the part of the 604A licensees, if it did not impact the consumer protection responsibility of the Division.

(c) The estimated economic effect of the proposed regulation on the small businesses which it is to regulate including, without limitation:

(1) Both Adverse and Beneficial effects:

(I) ADVERSE EFFECTS:

The 604A community has concerns of the start-up, training, and ongoing costs associated with implementing and maintaining the database. In addition, the community is concerned they may see a decrease in accounts receivable since less loans will be given out.

There is no additional expense for the licensee to operate the database. The service provider will not charge a start-up fee. The fee will be charged per approved loan and the minimal charge, not to exceed \$3.00, will be passed on to the customer. The volume of loans may go down due to the database verifying eligibility of a loan and all licensees will be reporting to the database. This may have an impact on the loans made by a licensee since the consumer's ability to repay is considered for loans the consumer receives from all licensees.

(II) BENEFICIAL EFFECTS:

The 604A community provided only one comment beneficial comments regarding fees and costs associated with implementing and maintaining the database. One beneficial comment was regarding consumer default. The database may make less consumers go in default.

(2) Both Direct and Indirect effects:

(I) DIRECT EFFECTS:

There is no additional expense for the licensee to operate the database. The service provider will not charge a start-up fee. The fee will be charged per approved loan and the minimal charge, not to exceed \$3.00, will be passed on to the customer. Less loans will be made due to the database

providing an eligibility check of the loan, however, less consumers will go into default since the ability to repay is checked and the lenders percentage of paid-in-full loans should increase.

The Division has determined the most prominent positive direct effect from the passage of S.B. 201 is the database will require all licensees to access the database to ensure compliance with existing law governing 604A loans and provide data for statistical purposes.

(II) INDIRECT EFFECTS:

It is noted that a common concern from the 604A community is the unknown of how the database operates. Unaware that it is a live database that interfaces with a licensee's current software and for licensees that maintain manual records, an online portal will be provided for their use. The Division and service provider will assist any licensee with questions during an examination to alleviate any concerns.

(d) A description of the methods that the agency considered to reduce the impact of the proposed regulation on small businesses and a statement regarding whether the agency actually used any of those methods.

The Division has received a total of twenty-five (25) responses to the solicitation sent to all interested parties. The Division has considered and analyzed all submitted comments and removed language and/or requirements that were confusing or would cause unnecessary efforts on the part of the 604A company, if it did not impact the consumer protection responsibility of the Division.

(e) The estimated cost to the agency for enforcement of the proposed regulation.

It is estimated the Division will not need any additional funding or a budget increase.

(f) If the proposed regulation provides a new fee or increases an existing fee, the total annual amount the agency expects to collect, and the manner in which the money will be used.

The proposed regulation provides for the service provider to collect a small fee for each approved loan from the 604A licensee. The Division will not collect or assess a fee.

(g) If the proposed regulation includes provisions which duplicate or are more stringent than federal, state, or local standards regulating the same activity, an explanation of why such duplicative or more stringent provisions are necessary.

To our knowledge, the proposed regulations do not duplicate any existing federal, state, or local standards regulating the same activity.

(h) The reasons for the conclusions of the agency regarding the impact of the regulation on small businesses.

This is a result of the passage of new legislation that will require 604A lenders to operate a database and pay the database vendor a fee per approved loan. The Division can only indirectly lessen the impact on small business by allowing the minimal fee to be passed on to the customer receiving the loan. In addition, the Division will work with the service provider to provide sufficient training to all licensees and their employees.

To the best of my knowledge, the information contained in this Small Business Impact Statement was prepared properly and accurate.

Sandy O'Laughlin

Commissioner

NFID Answer/Mitigation	
Adverse or Beneficial	
Number/and % Direct or Indirect	
604A- High-Interest, Deferred Deposit and Title Loans- Direct or Indirect Impact Item	

Does not want the requirement to put the method of payment but only accept cash.	1 (4%)	Direct	Adverse	Not all licensees just accept cash. The regulations were meant to capture all licensees and all payment types.
Section 14 requires an excessive amount of detailed information regarding payments and transactions throughout the term of the loan that will be time consuming and excessively burdensome.	17 (68%)	Direct	Adverse	The database will interface with a licensee's current system. If a licensee does not use any type of software, they will have online access to enter the information into the database. FID removed the language for documents to be uploaded to the database such as payment receipts and repayment plans since it is not required to be uploaded and FID will still review the receipts and repayment plans during an examination. FID removed collection notes since there is not a set deadline for the collection notes and will still review the collection notes during an examination.
Section 17 requires an excessive amount of detailed information regarding the initial query	17 (68%)	Direct	Adverse	This should not be burdensome since the database will interface with a licensee's current system. If a licensee does not use any type of software, they will have online access to enter the information into the database.
Section 23, 24 & 25 requires an excessive amount of detailed information regarding payments and transactions throughout the term of the loan that will be time consuming and excessively burdensome.	17 (68%)	Direct	Adverse	This should not be burdensome since the database will interface with a licensee's current system. If a licensee does not use any type of software, they will have online access to enter the information into the database.
Borrowers will be upset at the third-party verification, sharing of their private information, and limiting of their viable credit options.	2 (8%)	Indirect	Adverse	All information will remain confidential and retained securely.
Section 11 states, in part, A licensee shall not collect any fee, charge or cost from a customer if a loan is not approved. Requesting similar language be used so the service provider cannot charge for a loan that is not approved.	1 (4%)	Direct	Adverse	Added language to the proposed regulations to clarify both the licensee and service provider cannot charge a fee for a loan that is not approved.

Section 14 requires collection notes to be entered. This requirement will be confusing and onerous to the licensee and employees and notes are primarily meant for internal communications and not for compliance purposes.	2 (8%)	Direct	Adverse	The database will interface with a licensee's current system. NFID reviews collection notes to ensure compliance with NRS 604A and FDCPA during the course of an examination and will continue to do so.
Requirement that information is entered into the database in "real time" should be "Immediately" as defined in Section 4: means the action must occur in one business day.	1 (4%)	Indirect	Adverse	The database operates in real time. It interfaces with the licensee's current system; therefore, the information will be entered into the database as the licensee enters it into their software. Licensee's without a current system, must enter the data online at the time the loan, payment, action occurs.
Small business without the resources to spend big on advertising. Would need to double salary expense.	3 (12%)	Direct	Adverse	The database operates in real time, it interfaces with the licensee's current system; therefore, the information will be entered into the database as the licensee enters it into their software. Licensee's without a current system, must enter the data online at the time the loan, payment, action occurs. There should be no need to double salary expense or have high advertising costs.
The cost of the database fee will be passed down to the customer, could be up to \$15 per loan.	1 (4%)	Direct	Adverse	The fee is per approved loan not to exceed \$3.00.
No real time database entry.	2 (8%)	Direct	Adverse	The regulations do require real time database entry.
7			٠	
The database checking the eligibility for a new loan will impact accounts receivable. Lose customers that have other loans out elsewhere. Make less loans.	4 (16%)	Direct	Adverse	The database was implemented to verify the eligibility of a loan to keep consumers off the debt treadmill and not overextend themselves.
Concerned about the expense related to the database.	2 (8%)	Direct	Adverse	There is no additional expense for the licensee to operate the database. The service provider will not charge a start-fee. They charge per approved loan and that minimal charge (not to exceed \$3.00) will be passed on to the customer.
Concerned this will hurt responsible borrowers and small lenders because of the limits imposed (referring to 25% gross monthly income)	1 (4%)	Indirect	Adverse	The 25% gross monthly income requirement has been around since the inception of NRS 604A in 2005. The database will ensure that licensees are considering all loans made from all licensees and in compliance with statutes and regulations.

				continue to calculate and retain the documents used to determine the ability to repay.
Concerned the database will decrease their loan portfolio since they will no longer have control over who qualifies for a loan and who doesn't, the database will check the eligibility.	1 (4%)	Direct	Adverse	If loans are underwritten in compliance with NRS 604A, the decrease should be minimal. The database will have all licensee's reporting to determine the eligibility.
Concerned too much of customer's personal data entered into the database.	5 (20%)	Direct	Adverse	The database interfaces with the licensee's current software. The database will have high-level security that is state approved, which typically will be PCI Level 1 compliant. The information requested is already requested during the examination and will continue to remain confidential.
There are already enough fees that the customer and the lender must pay to process a title loan.	1 (4%)	Direct	Adverse	There is no additional expense for the licensee to operate the database. The service provider does not charge a start-up fee. They charge per approved loan and that minimal charge (not to exceed \$3.00) will be passed on to the customer.
Section 24 (m) requires a licensee verify a customer's net disposable income, which would be burdensome.	1 (4%)	Direct	Adverse	This requirement is currently in NRS 604A.5011, 604A.5038 and 604A.5065 for determining a customer's ability to repay.
Concerned costs related to training staff.	1 (4%)	Direct	Adverse	The service provider will provide the necessary training on the database functions.
The database could make less people go in default so less chasing for money but don't think that it will outweigh good people lost from receiving loans.	1 (4%)	Indirect	Benefit	Comment-no replied required
Considered consumers will turn to hard money lenders or unlicensed entities.	1 (4%)	Indirect	Adverse	The FID will take disciplinary action against any unlicensed lender and they will be required to obtain a license. Hard money lending would fall under NRS 675 -Installment Loans, it would be regulated under that chapter.
Considered this is a new line of business for the state to make money.	1 (4%)	Indirect	Adverse	The state does not receive any of the fees. The fees are charged and collected by the database vendor.

Considered of the disclosure of confidential and proprietary underwriting and business information leading to a competitive disadvantage. Or that users may unintentionally receive access to another consumer's information.	1 (4%)	Indirect	Adverse	This information is not be collected or disclosed. The database is only checking the eligibility of the loan.
Suggests the term "service provider" be changed to "licensee" and be defined as such.	1 (4%)	Indirect	Adverse	The term "service provider" is used throughout S.B.201 and the proposed regulations. It states, in part, The Commissioner shall contract with a vendor or service providerdevelop, implement and maintain a database by which the Commissioner and licensees may obtain information related FID believes it is clear who the service provider is and not does require a definition for "service provider"
Would like the licensees to be able to charge the fee for denied loans to recover the costs of the denied loans.	1 (4%)	Indirect	Adverse	The consumer nor the licensee will be charged for denied loans. Only approved/booked loans.
The use of the term "in collection" is unclear	1 (4%)	Indirect	Adverse	Collection of an account is clear in NRS 604A and FDCPA
The term "closed" is vague	1 (4%)	Indirect	Adverse	FID defined closed loan in regulation
Object to retaining evidence of the query	1 (4%)	Indirect	Adverse	FID needs to verify the query was made in compliance with statute and regulation and the loan was approved or denied pursuant to statute and regulation. i.e. if a consumer complaint is received by FID.
Shouldn't be required to notify FID if the database goes down.	1 (8%)	Direct	Adverse	The database is not anticipated to have unscheduled downtime often. This is not a burden since the database should not be down for excessive time periods. Notifying FID is an additional check of the operation of the database.
FID requiring collection notes creates potential HIPAA violations.	1 (4%)	Direct	Adverse	FID does not believe the HIPAA law will be violated since the FID is not looking at the collections related to the medical records but to NRS 604A lending. FID currently reviews collection notes during an examination.
Section 21 requires notice to a customer if ineligible for the loan, unclear how the notice is given.	1 (4%)	Indirect	Adverse	Written notice to the customer along with REG B disclosure.

SBI Response Summary:

Total Solicited: 120 Total Responded: 25 % Responded: 21%

Senate Bill No. 201–Senators Cancela, Ratti, Parks; Brooks, Dondero Loop, Ohrenschall and Spearman

Joint Sponsors: Assemblymen Frierson and Yeager

CHAPTER.....

AN ACT relating to financial services; adopting certain provisions of the federal Military Lending Act; requiring the Commissioner of Financial Institutions to develop, implement and maintain a database storing certain information relating to deferred deposit loans, title loans and high-interest loans made to customers in this State; providing that information in such a database is confidential under certain circumstances; authorizing a person who operates a deposit loan service, title loan service or high-interest loan service to distribute certain information and materials concerning public assistance and services; authorizing the Department of Business and Industry and the Bureau of Consumer Protection in the Office of the Attorney General to inform the public regarding certain information; revising provisions that prohibit the making of a deposit loan or highinterest loan that exceeds or requires payments that exceed a certain percentage of the customer's expected gross monthly income; and providing other matters properly relating thereto.

Legislative Counsel's Digest:

Existing law establishes standards and procedures governing the licensing and regulation of certain short-term loans, commonly referred to as "payday loans," high-interest loans, title loans and installment loans. (Chapters 604A and 675 of NRS)

The federal Military Lending Act imposes limitations on the terms of consumer credit that is extended to members of the Armed Forces of the United States who are on active duty and their dependents, including, without limitation, a prohibition against a lender charging an interest rate greater than 36 percent. (10 U.S.C. § 987) Existing law adopts the provisions of the federal Military Lending Act by referring to the federal law creating the Act. (NRS 99.050, 604A.411, 675.292) Sections 15 and 24 of this bill eliminate these provisions and, instead, sections 2-7, 15 and 17-21 of this bill adopt the language of certain provisions of the Military Lending Act, including language: (1) prohibiting a lender from charging an annual percentage rate greater than the lesser of 36 percent or the maximum rate provided in the federal Military Lending Act or the regulations adopted pursuant thereto to a covered service member or a dependent of a covered service member; (2) requiring a lender to make certain disclosures before extending certain consumer credit to a covered service member or a dependent of a covered service member; and (3) prohibiting certain additional loan terms in a transaction with a covered service member or a dependent of a covered service member. Sections 11 and 22 of this bill require the Commissioner to adopt regulations to administer, carry out and enforce these provisions.



Section 8 of this bill requires the Commissioner of Financial Institutions to develop, implement and maintain, by contract with a vendor or service provider or otherwise, a database of all deferred deposit loans, title loans and high-interest loans in this State, for the purposes of ensuring compliance with existing law governing these types of loans. Under section 8, a licensee who makes such loans must report and update certain information concerning each deferred deposit loan, title loan and high-interest loan made by the licensee. Section 8 further requires the Commissioner to establish a fee which must be charged and collected by the vendor or service provider from a licensee who is required to report the information using the database. The fee is required to be used to pay for the administration and operation of the database. Finally, sections 8 and 16 of this bill provide that information in the database or obtained by the Commissioner from the database is confidential, except that the Commissioner may use such information for statistical purposes if the identity of a person is not discernible from the information disclosed.

Section 9 of this bill authorizes a person who operates a deferred deposit loan service, high-interest loan service or title loan service to distribute information and materials provided by the Department of Health and Human Services concerning

public assistance and services provided by public agencies.

Section 9.5 of this bill authorizes the Department of Business and Industry and the Bureau of Consumer Protection in the Office of the Attorney General to use reasonable means to inform the public regarding certain requirements for persons who offer deferred deposit loan services, high-interest loan services or title loan

services through an Internet website to customers in this State.

Existing law prohibits a person who operates a deferred deposit loan service from making a deferred deposit loan that exceeds 25 percent of the expected gross monthly income of the customer when the loan is made. (NRS 604A.5017) Similarly, existing law prohibits a person who operates a high-interest loan service from making a high-interest loan which requires any monthly payment that exceeds 25 percent of the expected gross monthly income of the customer. (NRS 604A.5045) Section 12 of this bill prohibits a person who operates a deferred deposit loan service from making a deferred deposit loan that, in combination with any other outstanding loan of the customer, exceeds 25 percent of the expected gross monthly income of the customer when the loan is made. Section 13 of this bill prohibits a person who operates a high-interest loan service from making a high-interest loan which, in combination with any other outstanding loan of a customer, requires any monthly payment that exceeds 25 percent of the expected gross monthly income of the customer. Sections 12 and 13 eliminate the ability of a person making a deferred deposit loan or high-interest loan to be deemed in compliance with these limitations if the customer receiving the loan presents evidence of his or her gross monthly income and represents in writing that the loan does not violate these limitations, unless the person utilizes the database created pursuant to section 8 to confirm that a loan is in compliance with these limitations.

Section 23 of this bill provides that the provisions of this bill do not apply to any loan made before the provisions of this bill become effective. Sections 10 and

14 of this bill make conforming changes.

EXPLANATION - Matter in bolded italics is new; matter between brackets [omitted-material] is material to be omitted.



THE PEOPLE OF THE STATE OF NEVADA, REPRESENTED IN SENATE AND ASSEMBLY, DO ENACT AS FOLLOWS:

Section 1. Chapter 604A of NRS is hereby amended by adding thereto the provisions set forth as sections 2 to 9.5, inclusive, of this act.

Sec. 2. "Consumer credit" means a loan made to a natural person to finance the purchase of goods that directly satisfy human wants or to defray personal or family expenses, not including:

1. A residential mortgage; or

2. A loan procured in the course of purchasing a car or other personal property, when that loan is offered for the express purpose of financing the purchase and is secured by the car or personal property procured.

Sec. 3. "Covered service member" means a member of the

Armed Forces of the United States who is:

1. On active duty under a call or order to deploy with a military unit, or as an individual in support of a military operation, for a period of not less than 30 days; or

2. A member of the National Guard and Reserve on active

duty orders.

Sec. 4. "Dependent" means:

1. The spouse of a covered service member;

2. A child of a covered service member who:

(a) Is less than 21 years of age;

(b) Is less than 23 years of age and is enrolled in a full-time course of study at an institution of higher learning and is in fact dependent on the covered service member for over one-half of the child's support; or

(c) Is incapable of self-support because of a mental or physical incapacity that occurred while the child was a person described by

paragraph (a) or (b);

3. A parent or parent-in-law of a covered service member who is in fact dependent on the covered service member for over one-half of his or her support and who resides in the household of the covered service member;

4. An unmarried person who:

(a) Is placed in the legal custody of the covered service member as a result of an order of a court of competent jurisdiction for a period of at least 12 consecutive months;

(b) Is:

(1) Less than 21 years of age;



(2) Less than 23 years of age and is enrolled in a full-time course of study at an institution of higher learning and is in fact dependent on the covered service member for over one-half of the person's support; or

(3) Incapable of self-support because of a mental or physical incapacity that occurred while the person was a person

described by subparagraph (1) or (2);

(c) Is dependent on the covered service member for over one-

half of the person's support;

(d) Resides with the covered service member unless separated by the necessity of military service or to receive institutional care as a result of disability or incapacitation or under such other circumstances as the Commissioner may prescribe; and

(e) Is not a dependent of a covered service member under

subsection 1, 2 or 3.

Sec. 5. A licensee who makes a loan that constitutes consumer credit to a covered service member or his or her dependent shall not charge the covered service member or dependent an annual percentage rate with respect to the loan except as:

1. Agreed to under the terms of the written loan agreement entered into pursuant to NRS 604A.5012, 604A.504 or 604A.5067,

as applicable;

2. Authorized by applicable state and federal law; and

3. Not specifically prohibited by NRS 99.050 and sections 6

and 7 of this act.

Sec. 6. 1. Before making a loan that constitutes consumer credit to a covered service member or a dependent of a covered service member, a licensee shall provide the following information to the covered service member or the dependent of a covered service member, as applicable, both orally and in writing:

(a) A statement of the annual percentage rate of interest

applicable to the loan;

(b) Any disclosures required by the provisions of the Truth in Lending Act and any regulations adopted pursuant thereto; and

(c) A clear description of the payment obligations of the

covered service member or dependent, as applicable.

2. A licensee shall present the disclosures required by subsection 1 in accordance with the provisions of Regulation Z.

Sec. 7. A licensee shall not make a loan that constitutes consumer credit to a covered service member or a dependent of a covered service member with respect to which:



1. The licensee extends, rolls over, renews, repays, refinances or consolidates any consumer credit extended to the customer by the same licensee with the proceeds of the other consumer credit extended to the same covered service member or dependent;

2. The customer is required to waive the customer's right to legal recourse under any otherwise applicable provision of state or federal law, including, without limitation, any provision of the Servicemembers Civil Relief Act, 50 U.S.C. §§ 3901 et seq.;

3. The licensee imposes onerous legal notice provisions in the case of a dispute or demands unreasonable notice from the

customer as a condition for legal action;

4. The licensee uses a check or other method of access to a deposit, savings or other financial account maintained by the customer, or the title of a vehicle as security for the obligation;

5. The licensee requires as a condition for the extension of consumer credit that the customer establish an allotment to repay an obligation; or

6. The customer is prohibited from prepaying the loan or is charged a penalty or fee for prepaying all or part of the loan.

Sec. 8. 1. The Commissioner shall, by contract with a vendor or service provider or otherwise, develop, implement and maintain a database by which the Commissioner and licensees may obtain information related to deferred deposit loans, title loans and high-interest loans made by licensees to customers in this State to ensure compliance with the provisions of this chapter. The information the Commissioner and licensees may obtain includes, without limitation:

(a) Whether a customer has a deferred deposit loan, title loan or high-interest loan outstanding with more than one licensee;

(b) Whether a customer has had such a loan outstanding with one or more licensees within the 30 days immediately preceding the making of a loan;

(c) Whether a customer has had a total of three or more such loans outstanding with one or more licensees within the 6 months immediately preceding the making of the loan; and

(d) Any other information necessary to determine whether a

licensee has complied with the provisions of this chapter.

2. After the development and implementation of the database created pursuant to subsection 1, a licensee who makes a deferred deposit loan, title loan or high-interest loan shall enter or update the following information in the database for each such loan made to a customer at the time a transaction takes place:

(a) The date on which the loan was made;



(b) The type of loan made;

(c) The principal amount of the loan;

(d) The fees charged for the loan;

(e) The annual percentage rate of the loan;

(f) The total finance charge associated with the loan;(g) If the customer defaults on the loan, the date of default;

(h) If the customer enters into a repayment plan pursuant to NRS 604A.5027, 604A.5055 or 604A.5083, as applicable, the date on which the customer enters into the repayment plan; and

(i) The date on which the customer pays the loan in full.

3. The Commissioner shall establish, and cause the vendor or service provider administering the database created pursuant to subsection 1 to charge and collect, a fee for each loan entered into the database by the licensee. The money collected pursuant to this subsection must be used to pay for the operation and administration of the database.

4. Except as otherwise provided in this subsection, any information in the database created pursuant to subsection 1 is confidential and shall not be considered a public book or record pursuant to NRS 239.010. The information may be used by the Commissioner for statistical purposes if the identity of the persons

is not discernible from the information disclosed.

5. The Commissioner shall adopt regulations that:

(a) Prescribe the specifications for the information entered

into the database created pursuant to subsection 1;

(b) Establish standards for the retention, access, reporting, archiving and deletion of information entered into or stored by the database;

(c) Establish the amount of the fee required pursuant to

subsection 3; and

(d) Are necessary for the administration of the database.

Sec. 9. A person who operates a deferred deposit loan service, high-interest loan service or title loan service may, in consultation with the Department of Health and Human Services, distribute in a location at which the person conducts business under his or her license information and materials provided by the Department concerning public assistance and services provided by an agency or political subdivision of this State or the United States, including, without limitation, programs for debt reduction or relief, Medicaid, Supplemental Nutrition Assistance and Temporary Assistance for Needy Families.

Sec. 9.5. 1. To the extent of available funding, the Department of Business and Industry and the Bureau of



Consumer Protection in the Office of the Attorney General may use reasonable means to inform the public that, pursuant to NRS 604A.579, 604A.589 and 604A.598, a person who offers deferred deposit loan services, high-interest loan services or title loan services through an Internet website to customers in this State must be licensed to perform such services pursuant to this chapter and must comply with any state or federal law or regulation applicable to this State.

2. As used in this section, "reasonable means" includes, without limitation, advertising through any medium, including, without limitation, radio, television, Internet, banner ads, social media, public service announcements, community education, publishing and such other means of distributing information as are reasonably calculated to inform the public of the information

set forth in subsection 1.

Sec. 10. NRS 604A.010 is hereby amended to read as follows: 604A.010 As used in this chapter, unless the context otherwise requires, the words and terms defined in NRS 604A.015 to 604A.125, inclusive, and sections 2, 3 and 4 of this act have the meanings ascribed to them in those sections.

Sec. 11. NRS 604A.300 is hereby amended to read as follows: 604A.300 1. The Commissioner may establish by regulation the fees that a licensee who provides check-cashing services may impose for cashing checks.

2. The Commissioner shall adopt [any]:

(a) Regulations to administer, carry out and enforce the provisions of sections 5, 6 and 7 of this act.

(b) Any other regulations as are necessary to carry out the

provisions of this chapter.

Sec. 12. NRS 604A.5017 is hereby amended to read as

follows:

604A.5017 1. A licensee who operates a deferred deposit loan service shall not make a deferred deposit loan that, in combination with any other outstanding loan of the customer, exceeds 25 percent of the expected gross monthly income of the customer when the deferred deposit loan is made.

2. A licensee who operates a deferred deposit loan service is

not in violation of the provisions of this section if [the]:

(a) The customer presents evidence of his or her gross monthly income to the licensee and represents to the licensee in writing that the deferred deposit loan does not exceed 25 percent of the customer's expected gross monthly income when the loan is made :; and



(b) The licensee has utilized the database established pursuant to section 8 of this act to ensure that the deferred deposit loan, in combination with any other outstanding loan of the customer, does not exceed 25 percent of the customer's expected gross monthly income when the deferred deposit loan is made.

Sec. 13. NRS 604A.5045 is hereby amended to read as

follows:

604A.5045 1. A licensee who operates a high-interest loan service shall not make a high-interest loan which, under the terms of the loan agreement [,] and in combination with any other outstanding loan of the customer, requires any monthly payment that exceeds 25 percent of the expected gross monthly income of the customer.

2. A licensee who operates a high-interest loan service is not in

violation of the provisions of this section if [the]:

(a) The customer presents evidence of his or her gross monthly income to the licensee and represents to the licensee in writing that the monthly payment required under the terms of the loan agreement for the high-interest loan does not exceed 25 percent of the customer's expected gross monthly income ; and

(b) The licensee has utilized the database established pursuant to section 8 of this act to ensure that the terms of the high-interest loan, in combination with any other outstanding loan of the customer, do not require any monthly payment that exceeds 25 percent of the customer's expected gross monthly income when

the loan is made.

Sec. 14. NRS 604A.930 is hereby amended to read as follows: 604A.930 1. Subject to the affirmative defense set forth in subsection 3, in addition to any other remedy or penalty, if a person violates any provision of NRS 604A.400, 604A.411, 604A.5011 to 604A.5034, inclusive, and 604A.5038 to 604A.5094, inclusive,

604A.610, 604A.615, 604A.650, [or] 604A.655 or section 5, 6 or 7 of this act or any regulation adopted pursuant thereto, the customer may bring a civil action against the person for:

(a) Actual and consequential damages;

(b) Punitive damages, which are subject to the provisions of NRS 42.005;

(c) Reasonable attorney's fees and costs; and

(d) Any other legal or equitable relief that the court deems

appropriate.

2. Subject to the affirmative defense set forth in subsection 3, in addition to any other remedy or penalty, the customer may bring a civil action against a person pursuant to subsection 1 to recover an



additional amount, as statutory damages, which is equal to \$1,000 for each violation if the person knowingly:

(a) Operates a check-cashing service, deferred deposit loan service, high-interest loan service or title loan service without a

license, in violation of NRS 604A.400;

(b) Fails to include in a loan agreement a disclosure of the right of the customer to rescind the loan, in violation of NRS 604A.5012, 604A.504 or 604A.5067, as applicable;

(c) Violates any provision of NRS 604A.5015, 604A.5043,

604A.507 or 604A.509, as applicable;

(d) Accepts collateral or security for a deferred deposit loan, in violation of NRS 604A.502, except that a check or written authorization for an electronic transfer of money shall not be deemed to be collateral or security for a deferred deposit loan;

(e) Uses or threatens to use the criminal process in this State or any other state to collect on a loan made to the customer, in violation of NRS 604A.5021, 604A.5049 or 604A.5072, as

applicable;

(f) Includes in any written agreement a promise by the customer to hold the person harmless, a confession of judgment by the customer or an assignment or order for the payment of wages or other compensation due the customer, in violation of NRS 604A.5021, 604A.5049, 604A.5072 or 604A.5092, as applicable;

(g) Violates any provision of NRS 604A.503, 604A.5058 or

604A.5085, as applicable;

(h) Violates any provision of NRS 604A.5031, 604A.5061, 604A.5086 or 604A.5094, as applicable; or

(i) Violates any provision of NRS 604A.411. section 5, 6 or 7

of this act.

3. A person may not be held liable in any civil action brought pursuant to this section if the person proves, by a preponderance of evidence, that the violation:

(a) Was not intentional;

(b) Was technical in nature; and

- (c) Resulted from a bona fide error, notwithstanding the maintenance of procedures reasonably adapted to avoid any such error.
- 4. For the purposes of subsection 3, a bona fide error includes, without limitation, clerical errors, calculation errors, computer malfunction and programming errors and printing errors, except that an error of legal judgment with respect to the person's obligations under this chapter is not a bona fide error.



Sec. 15. NRS 99.050 is hereby amended to read as follows:

99.050 1. Except as otherwise provided in [section 670 of the John Warner National Defense Authorization Act for Fiscal Year 2007, Public Law 109.364, or any regulation adopted pursuant thereto,] subsection 2, parties may agree for the payment of any rate of interest on money due or to become due on any contract, for the compounding of interest if they choose, and for any other charges or fees. The parties shall specify in writing the rate upon which they agree, that interest is to be compounded if so agreed, and any other charges or fees to which they have agreed.

2. A creditor shall not charge an annual percentage rate that is greater than the lesser of 36 percent or the maximum annual percentage rate authorized under any federal law or regulation with respect to the consumer credit extended to a covered service member or a dependent of a covered service member. Any contract or agreement in violation of this subsection is void and

unenforceable.

3. As used in this section:

(a) "Annual percentage rate" has the meaning ascribed to it in the federal Truth in Lending Act, as amended, 15 U.S.C. §§ 1601 et seq., and the federal regulations adopted pursuant thereto.

(b) "Consumer credit":

(1) Except as otherwise provided in subparagraph (2), means credit offered or extended to a covered service member or dependent of a covered service member primarily for personal, family or household purposes, and that is:

(I) Subject to a finance charge; or

(II) Payable by a written agreement in more than four installments.

(2) Does not include:

(I) A residential mortgage, which is any credit transaction secured by an interest in a dwelling, including a transaction to finance the purchase or initial construction of the dwelling, any refinance transaction, home equity loan or line of credit or reverse mortgage;

(II) Any credit transaction that is expressly intended to finance the purchase of a motor vehicle when the credit is secured

by the vehicle being purchased;

(III) Any credit transaction that is expressly intended to finance the purchase of personal property when the credit is secured by the property being purchased;

(IV) Any credit transaction that is an exempt transaction for the purposes of 12 C.F.R. Part 1026, commonly known as



Regulation Z, other than a transaction exempt under 12 C.F.R. § 1026.29, or otherwise is not subject to disclosure requirements under 12 C.F.R. Part 1026, commonly known as Regulation Z; and

(V) Any credit transaction or account for credit for which a creditor determines that a natural person is not a covered borrower by using a method and by complying with the recordkeeping requirement set forth in 32 C.F.R. § 232.5(b).

(c) "Covered service member":

(1) Except as otherwise provided in subparagraph (2),

means a member of the armed forces who is serving on:

(I) Active duty pursuant to title 10, title 14 or title 32 of the United States Code, under a call or order that does not specify a period of 30 days or fewer; or

(II) Active Guard and Reserve duty, as that term is

defined in 10 U.S.C. § 101(d)(6).

(2) Does not include who was a covered service member pursuant to subparagraph (1) at the time he or she became obligated on a consumer credit transaction or established an account for consumer credit but is no longer a covered service member pursuant to subparagraph (1) or a dependent of a person who is a covered service member pursuant to subparagraph (1).

(d) "Credit" means the right granted to a natural person by a person engaged in the business of extending consumer credit, or an assignee of such a person with respect to any consumer credit extended, to defer payment or to incur debt and defer its payment.

(e) "Dependent" with respect to a covered service member

means:

(1) The spouse;(2) A child who:

(I) Has not attained the age of 21;

(II) Has not attained the age of 23, is enrolled in a fultime course of study at an institution of higher learning approved by the administering Secretary, as defined in 10 U.S.C. § 1072(3), and is, or was at the time of the covered service member's or former covered service member's death, in fact dependent on the covered service member or former covered service member for over one-half of the child's support; or

(III) Is incapable of self-support because of a mental or physical incapacity that occurs while a dependent of a covered service member or former covered service member pursuant to sub-subparagraph (I) or (II) and is, or was at the time of the covered service member's or former covered service member's



death, in fact dependent on the member or former member for

over one-half of the child's support;

(3) A parent or parent-in-law who is, or was at the time of the covered service member's or former covered service member's death, in fact dependent on him or her for over one-half of his or her support and residing in his or her household;

(4) An unmarried person who:

(I) Is placed in the legal custody of the covered service member or former covered service member as a result of an order of a court of competent jurisdiction in the United States, or possession of the United States, for a period of at least 12

consecutive months;

(II) Has not attained the age of 21, has not attained the age of 23 and is enrolled in a full-time course of study at an institution of higher learning approved by the administering Secretary, as defined in 10 U.S.C. § 1072(3), or is incapable of self-support because of a mental or physical incapacity that occurred while the person was considered a dependent of the covered service member or former covered service member pursuant to this paragraph;

(III) Is dependent on the covered service member or former covered service member for over one-half of the person's

support;

(IV) Resides with the covered service member or former covered service member unless separated by the necessity of military service or to receive institutional care as a result of disability or incapacitation or under such other circumstances as the administering Secretary, as defined in 10 U.S.C. § 1072(3), may by regulation prescribe; and

(V) Is not a dependent of a covered service member or a former covered service member pursuant to subparagraph (1), (2)

or (3).

(f) "Dwelling" means a residential structure that contains one to four units, whether or not the structure is attached to real property. The term includes, without limitation, an individual condominium unit, cooperative unit, mobile home and manufactured home.

Sec. 16. NRS 239.010 is hereby amended to read as follows: 239.010 1. Except as otherwise provided in this section and NRS 1.4683, 1.4687, 1A.110, 3.2203, 41.071, 49.095, 49.293, 62D.420, 62D.440, 62E.516, 62E.620, 62H.025, 62H.030, 62H.170, 62H.220, 62H.320, 75A.100, 75A.150, 76.160, 78.152, 80.113, 81.850, 82.183, 86.246, 86.54615, 87.515, 87.5413, 87A.200,



87A.580, 87A.640, 88.3355, 88.5927, 88.6067, 88A.345, 88A.7345, 89.045, 89.251, 90.730, 91.160, 116.757, 116A.270, 116B.880, 118B.026, 119.260, 119.265, 119.267, 119.280, 119A.280, 119A.653, 119B.370, 119B.382, 120A.690, 125.130, 125B.140, 126.141, 126.161, 126.163, 126.730, 127.007, 127.057, 127.130, 127.140, 127.2817, 128.090, 130.312, 130.712, 136.050, 159.044, 159A.044, 172.075, 172.245, 176.01249, 176.015, 176.0625, 176.09129, 176.156, 176A.630, 178.39801, 178.4715, 178.5691, 179.495, 179A.070, 179A.165, 179D.160, 200.3771, 200.3772, 200.5095, 200.604, 202.3662, 205.4651, 209.392, 209.3925, 209.419, 209.521, 211A.140, 213.010, 213.040, 213.095, 213.131, 217.105, 217.110, 217.464, 217.475, 218A.350, 218E.625, 218F.150, 218G.130, 218G.240, 218G.350, 228.270, 228.450, 228.495, 228.570, 231.069, 231.1473, 233.190, 237.300, 239.0105, 239.0113, 239B.030, 239B.040, 239B.050, 239C.140, 239C.210, 239C.230, 239C.250, 239C.270, 240.007, 241.020, 241.030, 241.039, 242.105, 244.264, 244.335, 247.540, 247.550, 247.560, 250.087, 250.130, 250.140, 250.150, 268.095, 268.490, 268.910, 271A.105, 281.195, 281.805, 281A.350, 281A.680, 281A.685, 281A.750, 281A.755, 281A.780, 284.4068, 286.110, 287.0438, 289.025, 289.080, 289.387, 289.830, 293.4855, 293.5002, 293.503, 293.504, 293.558, 293.906, 293.908, 293.910, 293B.135, 293D.510, 331.110, 332.061, 332.351, 333.333, 333.335, 338.070, 338.1379, 338.1593, 338.1725, 338.1727, 348.420, 349.597, 349.775, 353.205, 353A.049, 353A.085, 353A.100, 353C.240, 360.240, 360.247, 360.255, 360.755, 361.044, 361.610, 365.138, 366.160, 368A.180, 370.257, 370.327, 372A.080, 378.290, 378.300, 379.008, 379.1495, 385A.830, 385B.100, 387.626, 387.631, 388.1455, 388.259, 388.501, 388.503, 388.513, 388.750, 388A.247, 388A.249, 391.035, 391.120, 391.925, 392.029, 392.147, 392.264, 392.271, 392.315, 392.317, 392.325, 392.327, 392.335, 392.850, 394.167, 394.1698, 394.447, 394.460, 394.465, 396.3295, 396.405, 396.525, 396.535, 396.9685, 398A.115, 408.3885, 408.3886, 408.3888, 408.5484, 412.153, 416.070, 422.2749, 422.305, 422A.342, 422A.350, 425.400, 427A.1236, 427A.872, 432.028, 432.205, 432B.175, 432B.280, 432B.290, 432B.407, 432B.430, 432B.560, 432B.5902, 433.534. 433A.360, 437.145, 439.840, 439B.420, 441A.195, 441A.220, 441A.230, 442.330, 442.395, 442.735, 445A.665, 445B.570, 449.209, 449.245, 449A.112, 450.140, 453.164, 453.720, 453A.610, 453A.700, 458.055, 458.280, 459.050, 459.3866, 459.555, 459.7056, 459.846, 463.120, 463.15993, 463.240, 463.3403, 463.3407, 463.790, 467.1005, 480.365, 480.940, 481.063, 481.091, 481.093, 482.170, 482.5536, 483.340, 483.363,



483,575, 483,659, 483,800, 484E,070, 485,316, 501,344, 503,452, 522.040, 534A.031, 561.285, 571.160, 584.655, 587.877, 598.0964, 598.098, 598A.110, 599B.090, 603.070, 603A.210, 604A.710, 612.265, 616B.012, 616B.015, 616B.315, 616B.350, 618.341, 618.425, 622.310, 623.131, 623A.137, 624.110, 624.265, 624.327, 625.425, 625A.185, 628.418, 628B.230, 628B.760, 629.047, 629.069, 630.133, 630.30665, 630.336, 630A.555, 631.368, 632.121, 632.125, 632.405, 633.283, 633.301, 633.524, 634.055, 634.214, 634A.185, 635.158, 636.107, 637.085, 637B.288, 638.087, 638.089, 639.2485, 639.570, 640.075, 640A.220, 640B.730, 640C.400, 640C.600, 640C.620, 640C.745, 640C.760, 640D.190, 640E.340, 641.090, 641.325, 641A.191, 641A.289, 641B.170, 641B.460, 641C.760, 641C.800, 642.524, 643.189, 644A.870, 645.180, 645.625, 645A.050, 645A.082, 645B.060, 645B.092, 645C,220, 645C,225, 645D,130, 645D,135, 645E,300, 645E,375, 645G.510, 645H.320, 645H.330, 647.0945, 647.0947, 648.033, 648.197, 649.065, 649.067, 652.228, 654.110, 656.105, 661.115, 665.130, 665.133, 669.275, 669.285, 669A.310, 671.170, 673.450, 673.480, 675.380, 676A.340, 676A.370, 677.243, 679B.122, 679B.152, 679B.159, 679B.190, 679B.285, 679B.690, 680A.270, 681A.440, 681B.260, 681B.410, 681B.540, 683A.0873, 685A.077, 686A.289, 686B.170, 686C.306, 687A.110, 687A.115, 687C.010, 688C.230, 688C.480, 688C.490, 689A.696, 692A.117, 692C.190, 692C.3536, 692C.3538, 692C.354, 692C.420, 692C.3507, 693A.480, 693A.615, 696B.550, 696C.120, 703.196, 704B.320, 704B.325, 706.1725, 706A.230, 710.159, 711.600, and section 8 of this act, sections 35, 38 and 41 of chapter 478, Statutes of Nevada 2011 and section 2 of chapter 391, Statutes of Nevada 2013 and unless otherwise declared by law to be confidential, all public books and public records of a governmental entity must be open at all times during office hours to inspection by any person, and may be fully copied or an abstract or memorandum may be prepared from those public books and public records. Any such copies, abstracts or memoranda may be used to supply the general public with copies, abstracts or memoranda of the records or may be used in any other way to the advantage of the governmental entity or of the general public. This section does not supersede or in any manner affect the federal laws governing copyrights or enlarge, diminish or affect in any other manner the rights of a person in any written book or record which is copyrighted pursuant to federal law.

2. A governmental entity may not reject a book or record

which is copyrighted solely because it is copyrighted.



3. A governmental entity that has legal custody or control of a public book or record shall not deny a request made pursuant to subsection 1 to inspect or copy or receive a copy of a public book or record on the basis that the requested public book or record contains information that is confidential if the governmental entity can redact, delete, conceal or separate the confidential information from the information included in the public book or record that is not otherwise confidential.

4. A person may request a copy of a public record in any medium in which the public record is readily available. An officer, employee or agent of a governmental entity who has legal custody

or control of a public record:

(a) Shall not refuse to provide a copy of that public record in a readily available medium because the officer, employee or agent has already prepared or would prefer to provide the copy in a different medium.

(b) Except as otherwise provided in NRS 239.030, shall, upon request, prepare the copy of the public record and shall not require the person who has requested the copy to prepare the copy himself or herself.

Sec. 17. Chapter 675 of NRS is hereby amended by adding thereto the provisions set forth as sections 18, 19 and 20 of this act.

- Sec. 18. A licensee who makes a loan under this chapter that constitutes consumer credit to a covered service member or his or her dependent shall not charge the covered service member or dependent an annual percentage rate with respect to the loan except as:
 - Agreed to under the terms of the loan agreement;
 Authorized by applicable state and federal law; and

3. Not specifically prohibited by NRS 99.050 and sections 19

and 20 of this act.

- Sec. 19. 1. Before making a loan under this chapter that constitutes consumer credit to a covered service member or a dependent of a covered service member, a licensee shall provide the following information to the covered service member or the dependent of a covered service member, as applicable, both orally and in writing:
- (a) A statement of the annual percentage rate applicable to the loan;

(b) Any disclosures required by the provisions of the Truth in Lending Act and any regulations adopted pursuant thereto; and

(c) A clear description of the payment obligations of the covered service member or dependent, as applicable.



2. A licensee shall present the disclosures required by subsection 1 in accordance with the provisions of Regulation Z.

3. As used in this section:

- (a) "Regulation Z" has the meaning ascribed to it in NRS 604A.090.
- (b) "Truth in Lending Act" has the meaning ascribed to it in NRS 604A.120.

Sec. 20. A licensee shall not make a loan under this chapter that constitutes consumer credit to a covered service member or a dependent of a covered service member with respect to which:

1. The borrower is required to waive the borrower's right to legal recourse under any otherwise applicable provision of state or federal law, including, without limitation, any provision of the Servicemembers Civil Relief Act, 50 U.S.C. §§ 3901 et seq.;

2. The licensee imposes onerous legal notice provisions in the case of a dispute or demands unreasonable notice from the

borrower as a condition for legal action;

3. The licensee uses a check or other method of access to a deposit, savings or other financial account maintained by the borrower, or the title of a vehicle as security for the obligation;

4. The licensee requires as a condition for the extension of consumer credit that the borrower establish an allotment to repay an obligation; or

5. The borrower is prohibited from prepaying the loan or is charged a penalty or fee for prepaying all or part of the loan.

Sec. 21. NRS 675.020 is hereby amended to read as follows: 675.020 As used in this chapter, unless the context otherwise requires:

1. "Amount of cash advance" means the amount of cash or its equivalent actually received by a borrower or paid out at his or her

direction or on his or her behalf.

2. "Amount of loan obligation" means the amount of cash advance plus the aggregate of charges added thereto pursuant to authority of this chapter.

3. "Commissioner" means the Commissioner of Financial

Institutions.

- 4. "Community" means a contiguous area of the same economic unit or metropolitan area as determined by the Commissioner, and may include all or part of a city or several towns or cities.
- 5. "Consumer credit" has the meaning ascribed to it in section 2 of this act.



6. "Covered service member" has the meaning ascribed to it in section 3 of this act.

7. "Dependent" has the meaning ascribed to it in section 4 of

this act.

8. "License" means a license, issued under the authority of this chapter, to make loans in accordance with the provisions of this chapter, at a single place of business.

6. 9. "Licensee" means a person to whom one or more

licenses have been issued.

Sec. 22. NRS 675.170 is hereby amended to read as follows:

675.170 1. The Commissioner [may]

- (a) May adopt regulations and make orders for the administration and enforcement of this chapter, in addition hereto and not inconsistent herewith.
- (b) Shall adopt regulations to administer, carry out and enforce the provisions of sections 18, 19 and 20 of this act.
- 2. Every regulation must be promulgated by an order, and any ruling, demand, requirement or similar administrative act may be promulgated by an order.

3. Every order must be in writing, must state its effective date and the date of its promulgation, and must be entered in an indexed

permanent book which is a public record.

4. A copy of every order promulgating a regulation and of every other order containing a requirement of general application must be mailed to each licensee at least 20 days before the effective date thereof.

Sec. 23. The amendatory provisions of:

1. Sections 1 to 7, inclusive, 9, 10, 11 and 14 to 24, inclusive, of this act do not apply to any contract or agreement for the extension of credit entered into before October 1, 2019, and any such contract or agreement remains in effect in accordance with the provisions of the contract or agreement.

2. Sections 8, 12 and 13 of this act do not apply to any contract or agreement for the extension of credit entered into before July 1, 2020, and any such contract or agreement remains in effect in

accordance with the provisions of the contract or agreement.

Sec. 24. NRS 604A.411 and 675.292 are hereby repealed.

Sec. 25. 1. This section and sections 1 to 7, inclusive, 9, 10,

11 and 14 to 24, inclusive, of this act become effective:

(a) Upon passage and approval for the purpose of adopting any regulations and performing any other preparatory administrative tasks that are necessary to carry out the provisions of this act; and

(b) On October 1, 2019, for all other purposes.



2. Sections 8, 12 and 13 of this act become effective on:

(a) July 1, 2019, for the purpose of adopting any regulations and performing any other preparatory administrative tasks that are necessary to carry out the provisions of those sections including, without limitation, any tasks that are necessary to contract with a vendor or service provider or otherwise develop, implement and maintain the database described in section 8 of this act; and

(b) July 1, 2020, for all other purposes.

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